

**MADISON COUNTY ROAD DEPARTMENT**

**SEPTEMBER 2013**

**CLOSED CALL ANALYSIS**

## Closed Request Analysis

Closed - Requests Closed in 24 hours or less

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18193	A	09/10/13 08:42:00	15:30:00	Stop Sign Closed	Brown, Shirley Robinson, Carolyn	Gluckstadt Rd Canton 39046	District 3	Medium Priority
		<b>Dur (hours)</b>	6.80	<b>Stop sign down</b>				
18231	A	09/18/13 07:57:00	07:08:00	Down Tree Closed	Brown, Shirley Mary Ann, Deputy	Cox Ferry Rd Cox Ferry Rd and Crawford Rd Canton 39046	District 4	Medium Priority
		<b>Dur (hours)</b>	0.82	<b>Tree across the road at Cox Ferry Rd and Crawford Rd</b>				
18233	A	09/18/13 10:23:00	10:40:00	Trash Related Closed	Banks, LaTashee Lowery,	Serotina Rd Serotina Rd Canton 39046	District 3	
		<b>Dur (hours)</b>	0.28	<b>Limbs to be picked up</b>				
18256	A	09/27/13 14:45:00	10:06:00	Other Closed	Brown, Shirley Harris, Archie	Jackson Rd Jackson Rd Canton 39046	District 5	Medium Priority
		<b>Dur (hours)</b>	4.65	<b>Called to report that a line was snapped when a truck was dumping gravel</b>				

4 Closed - Requests Closed in 24 hours or less

## Closed Request Analysis

Closed - Requests Closed in more than 24 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18174	F	09/03/13 09:04:00	15:32:00	Trash Related Closed	Brown, Shirley Sullivan, Bill	Belle Pointe Dr Belle Pointe	District 4	Medium Priority
		<b>Dur (hours)</b>	174.47	<b>Requesting the pick up of limbs/ in Lake Caroline</b>				
18179	F	09/03/13 12:07:00	13:30:00	Trash Related Closed	Brown, Shirley Beasley, Bob	Oak Trail Beaverbend Canton 39046	District 1	Medium Priority
		<b>Dur (hours)</b>	721.38	<b>On Oaktrail (Lot 9) in Deerfield Sub. limbs to be picked up.</b>				
18180	F	09/03/13 15:43:00	07:30:00	Signage Installation Closed	Brown, Shirley Janice,	Robinson Springs Rd Robinson Springs Rd Canton 39046	District 3	Medium Priority
		<b>Dur (hours)</b>	135.78	<b>Street sign is missing</b>				
18182	F	09/05/13 08:58:00	15:32:00	Trash Related Closed	Brown, Shirley Lakeisha,	Stump Bridge Rd Stump Bridge Rd Canton 39046	District 5	Medium Priority
		<b>Dur (hours)</b>	126.57	<b>Limbs to be picked</b>				
18184	F	09/05/13 13:28:00	15:31:00	Trash Related Closed	Brown, Shirley Peoples, Tripp	Serotina Rd Serotina Rd.(Cherry Hill Sub) Canton 39046	District 3	Medium Priority
		<b>Dur (hours)</b>	122.05	<b>Limbs to be picked up.</b>				
18186	F	09/06/13 11:51:00	12:31:00	Culvert Installation Closed	Brown, Shirley Jones, Anthony	Loring Rd Loring Rd Canton 39046	District 5	Medium Priority
		<b>Dur (hours)</b>	624.67	<b>He will call back with address; next door to 177 Loring Rd. Will stake it off.</b>				
18189	F	09/09/13 09:36:00	13:30:00	Trash Related Closed	Brown, Shirley Bates,	Oak Trail Oak Trdail Canton 39046	District 1	Medium Priority
		<b>Dur (hours)</b>	579.90	<b>Logs cut up on lot next to address needs to be picked up</b>				
18190	F	09/09/13 13:46:00	13:34:00	Trash Related Closed	Brown, Shirley Johnson, Jerry	Cobbville Dr Cobbville Dr Canton 39046	District 5	Medium Priority
		<b>Dur (hours)</b>	575.80	<b>Limbs to be picked</b>				
18194	F	09/10/13 08:48:00	09:47:00	Trash Related Closed	Banks, LaTashee Mark,	Lakeshore Dr Lake Shore Dr Canton 39046	District 1	
		<b>Dur (hours)</b>	552.98	<b>Cut up tree and limbs to be picked up</b>				
18195	F	09/10/13 13:50:00	07:38:00	Trash Related Closed	Brown, Shirley Graves, Vickie	Cerise Ct Cerise Court (Cherry Hill Sub) Canton 39046	District 3	Medium Priority
		<b>Dur (hours)</b>	665.80	<b>Limbs to be picked up</b>				

## Closed Request Analysis

Closed - Requests Closed in more than 24 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18198	F	09/10/13 14:50:00 <b>Dur (hours)</b> 550.68	13:31:00	Trash Related Closed <b>Logs and limbs to be picked up at empty lot</b>	Banks, LaTashee Deweese, Bryan	Oak Trail Oak Trail Canton 39046	District 1	
18200	F	09/11/13 11:43:00 <b>Dur (hours)</b> 643.92	07:38:00	Trash Related Closed <b>Big pile of limbs to be picked up</b>	Banks, LaTashee Risher, Tony	Sharpe Rd Sharpe Rd Canton 39046	District 3	
18201	F	09/11/13 13:44:00 <b>Dur (hours)</b> 500.62	10:21:00	Broken Water Line Closed <b>Reporting a whole in road with water running from it</b>	Brown, Shirley Green, Clarduglana	Rankin Rd Canton 39046	District 5	Medium Priority
18205	F	09/12/13 10:02:00 <b>Dur (hours)</b> 621.62	07:39:00	Trash Related Closed <b>Limbs to be picked up</b>	Brown, Shirley Lawson, Lavana	Simpson Dr Simpson Dr Canton 39046	District 4	Medium Priority
18208	F	09/12/13 10:28:00 <b>Dur (hours)</b> 501.42	07:53:00	Trash Related Closed <b>Limbs to be picked up</b>	Brown, Shirley Butler, Ray	Sunset Cir Sunset Cir Canton 39046	District 1	Medium Priority
18209	F	09/12/13 11:53:00 <b>Dur (hours)</b> 499.98	07:52:00	Trash Related Closed <b>Limbs to be picked up.</b>	Brown, Shirley Todd, Dick	Lake Cavalier Rd Lake Cavalier Road Canton 39046	District 3	Medium Priority
18210	F	09/12/13 12:11:00 <b>Dur (hours)</b> 499.38	07:34:00	Signage Installation Closed <b>No name sign.</b>	Brown, Shirley Jones, Patrick	Stribling Rd Mullerrin Drive Canton 39046	District 3	Medium Priority
18215	F	09/13/13 10:16:00 <b>Dur (hours)</b> 477.53	07:48:00	Other Closed <b>Phone line been cut by mowers leading to A R Rimmer Rd</b>	Brown, Shirley Ingram, Felton	Old 51 Rd Old 51 Rd Canton 39046	District 5	Medium Priority
18217	F	09/13/13 15:09:00 <b>Dur (hours)</b> 474.30	09:27:00	Trash Related Closed <b>Limbs to be picked up.</b>	Brown, Shirley Gilbert, Joe	Hwy 51 N Hwy 51 North Canton 39046		Medium Priority
18218	F	09/16/13 09:35:00 <b>Dur (hours)</b> 526.05	07:38:00	Trash Related Closed <b>Limbs to be picked up</b>	Banks, LaTashee Customer,	Oak Hurst Oak Hurst Canton 39046	District 3	

# Madison County Road Department

Reporting Dates 09/02/13 through 09/30/13

## Closed Request Analysis

Closed - Requests Closed in more than 24 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18219	F	09/16/13 09:36:00	09:50:00	Trash Related Closed	Banks, LaTashee Bolden, Briana	Tyler Ln Tyler Ln Canton 39046	District 3	
		<b>Dur (hours)</b>	432.23	<b>limbs to be picked up on road</b>				
18220	F	09/16/13 09:38:00	09:49:00	Trash Related Closed	Banks, LaTashee Atkins, Barbara	Savannah Bend Savannah Bend Canton 39046	District 3	
		<b>Dur (hours)</b>	432.18	<b>Limbs to be picked up in Lake Caroline</b>				
18221	F	09/16/13 10:27:00	09:38:00	Trash Related Closed	Brown, Shirley Gannon, Wesley	Munich Dr Munich Dr Canton 39046	District 3	Medium Priority
		<b>Dur (hours)</b>	503.18	<b>Big refrigerator to be picked up</b>				
18223	F	09/16/13 14:21:00	09:27:00	Stop Sign Closed	Brown, Shirley Mary Ann, Sheriff Dept	North Old Canton Rd North Old Canton and Twelve Oaks Trace Canton 39046	District 1	Medium Priority
		<b>Dur (hours)</b>	499.10	<b>Stop and street name sign is down</b>				
18225	F	09/16/13 14:28:00	09:55:00	Trash Related Closed	Banks, LaTashee Lynch, Jackie	Shaffer Ct Shaffer Ct Canton 39046	District 3	
		<b>Dur (hours)</b>	403.45	<b>Limbs and debris to be picked up</b>				
18228	F	09/17/13 15:17:00	10:19:00	Trash Related Closed	Brown, Shirley Anderson, Rev. Johnnie	Church Rd Church Road Canton 39046	District 4	Medium Priority
		<b>Dur (hours)</b>	403.03	<b>Limbs to be picked up.</b>				
18230	F	09/17/13 15:20:00	07:36:00	Signage Installation Closed	Brown, Shirley Morris, Lawrence	North Livingston Rd Canton 39046	District 3	Medium Priority
		<b>Dur (hours)</b>	376.27	<b>Requested Stop sign.</b>				
18236	F	09/19/13 10:44:00	08:46:00	Trash Related Closed	Banks, LaTashee Peppers, Acy	Harbor Rd Harbor Rd Canton 39046	District 1	
		<b>Dur (hours)</b>	334.03	<b>Pile of limbs to be picked up</b>				
18237	F	09/19/13 11:10:00	10:18:00	Trash Related Closed	Banks, LaTashee Whitehead, Leon	Rankin Rd Rankin Rd Canton 39046	District 5	
		<b>Dur (hours)</b>	359.13	<b>Limbs to be picked up</b>				
18238	F	09/19/13 15:42:00	07:39:00	Trash Related Closed	Banks, LaTashee Williams, Steve	West Florida Blvd West Florida Blvd Canton 39046	District 1	
		<b>Dur (hours)</b>	447.95	<b>Limbs to be picked up on the backside of house</b>				

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Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18242	F	09/23/13 14:47:00	11:37:00	Trash Related Closed	Banks, LaTashee Lacy, Jeremy	Planters Row Planters Row Canton 39046	District 3	
		<b>Dur (hours)</b>	236.83	<b>Limbs to be picked up</b>				
18243	F	09/23/13 11:20:00	11:21:00	Other Closed	Brown, Shirley Caller,	Canton 39046		
		<b>Dur (hours)</b>	24.02	<b>Requested two lots cleaned off Sugar Hill Street....gave them Brad Sellers' number</b>				
18244	F	09/24/13 11:53:00	09:57:00	Down Tree Closed	Brown, Shirley Sheriff Department,	Old Yazoo City Rd Old Yazoo Road Canton 39046	District 4	Medium Priority
		<b>Dur (hours)</b>	190.07	<b>Tree blocking both lanes of the road.</b>				
18246	F	09/24/13 14:06:00	09:58:00	Down Tree Closed	Brown, Shirley Sheriff Department,	Livingston Vernon Rd Canton 39046	District 4	
		<b>Dur (hours)</b>	187.87	<b>Tree down</b>				
18247	F	09/24/13 14:19:00	08:46:00	Trash Related Closed	Brown, Shirley Woods, Grant	Harbor Rd Harbor Road Canton 39046	District 1	Medium Priority
		<b>Dur (hours)</b>	210.45	<b>Limbs to be picked up.</b>				
18252	F	09/25/13 14:08:00	10:04:00	Pot Holes Closed	Brown, Shirley Baker, Amelia	Gluckstadt Rd Canton 39046	District 3	Medium Priority
		<b>Dur (hours)</b>	163.93	<b>Shoulders of road has bad pot holes need filling west toward 463</b>				
18253	F	09/26/13 14:35:00	10:05:00	Pot Holes Closed	Brown, Shirley Hughes, Willie	Rouser Rd Rouser Rd Canton 39046	District 3	Medium Priority
		<b>Dur (hours)</b>	139.50	<b>Pot holes in road need filling</b>				
18258	F	09/30/13 10:56:00	09:43:00	Solid Waste Closed	Brown, Shirley Landis, Martha	Robinson Rd Robinson rd Canton 39046	District 4	Medium Priority
		<b>Dur (hours)</b>	166.78	<b>Trash needs cleaning on side of road from Hwy 16 to Sharon Rd</b>				
18262	F	09/30/13 13:08:00	09:37:00	Trash Related Closed	Brown, Shirley Miller, Lisa	Weisenberger Rd Weisenberger Road Canton 39046	District 1	Medium Priority
		<b>Dur (hours)</b>	164.48	<b>Limbs to be picked up.</b>				

### 39 Closed - Requests Closed in more than 24 hours

**Closed Request Analysis**

Closed - Requests Closed in more than 24 hours

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<b>Req #</b>	<b>Request</b>	<b>Completion</b>						
<b>Grade</b>	<b>Date / Time</b>	<b>Date / Time</b>	<b>Type</b>	<b>Assignee / Caller</b>	<b>Location / Address</b>		<b>District</b>	<b>Priority</b>

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**Total Requests: 43**